

GETMESIM

www.getmesim.com

TERMS AND CONDITIONS

Effective Date:

1. Acceptance of Terms

By accessing or purchasing products or services from GETMESIM ("Company," "we," "our," or "us"), you agree to be bound by these Terms and Conditions.

2. Products and Services

GETMESIM provides telecommunications products, mobile devices, tablets, accessories, SIM cards, connectivity solutions, and related services to businesses and consumers.

All products are subject to availability. We reserve the right to discontinue or modify products without notice.

3. Pricing

All prices are listed in U.S. Dollars unless otherwise stated.

Prices, promotions, and product availability may change without notice.

4. Orders

We reserve the right to refuse, cancel, or limit any order at our sole discretion, including orders suspected of fraud, abuse, unauthorized resale, or inaccurate pricing.

5. Payment

Payment must be received before shipment unless credit terms have been approved in writing.

Accepted payment methods may include:

- Credit Cards
- Debit Cards
- ACH Transfers
- Wire Transfers
- Approved Business Credit Accounts

Chargebacks initiated without first contacting us to resolve a dispute may result in account suspension.

6. Shipping

Shipping times are estimates only and are not guaranteed.

Risk of loss transfers to the customer upon delivery to the carrier.

7. Returns

Returns are subject to our Return Policy.

Products must be returned in original condition and packaging unless defective.

8. Warranty Disclaimer

Except where expressly provided by the manufacturer, products are provided "AS IS" and "AS AVAILABLE."

We disclaim all warranties to the fullest extent permitted by law.

G. Limitation of Liability

Our liability shall not exceed the amount paid for the product or service giving rise to the claim.

We shall not be liable for indirect, incidental, consequential, or punitive damages.

10. Governing Law

These Terms shall be governed by the laws of the State of New York, without regard to conflict-of-law principles.

11. Contact Information

GETMESIM

Website: www.getmesim.com

Email: Getyouesim@gmail.com

Phone: +1 5169670611

PRIVACY POLICY

Effective Date:

Information We Collect

We may collect:

- Name
- Company Name
- Billing Address
- Shipping Address
- Phone Number

- Email Address
- Payment Information
 - IP Address
- Device Information

How We Use Information

We use collected information to:

- Process orders
- Provide customer support
 - Verify identity
 - Prevent fraud
- Improve website functionality
- Comply with legal obligations

Payment Information

Payment information is processed through secure third-party payment processors.

GETMESIM does not store full credit card numbers on its servers.

Information Sharing

We may share information with:

- Shipping carriers
- Payment processors
- Fraud prevention services
- Government agencies when legally required

We do not sell customer personal information.

Data Security

We implement commercially reasonable safeguards designed to protect customer information from unauthorized access.

Cookies

Our website may use cookies and analytics tools to improve user experience and site performance.

Customer Rights

Customers may request access, correction, or deletion of personal information by contacting us.

Contact

For privacy-related requests:

Email: Getyouesim@gmail.com

Phone: +1 516 967 0611

REFUND POLICY

Effective Date:

General Refund Policy

Refund requests must be submitted within 30 days of delivery.

Approved refunds will be issued to the original payment method.

Non-Refundable Items

The following are generally non-refundable:

- Activated SIM cards
- Opened software licenses
 - Digital products
 - Special-order items
- Customized products
- Services already rendered

Defective Products

Defective products may qualify for replacement, repair, or refund following inspection.

Customers must notify us within 7 days of receiving damaged or defective merchandise.

Chargeback Policy

Customers agree to contact GETMESIM before initiating a chargeback.

Unauthorized or fraudulent chargebacks may result in account restrictions and collection actions.

Refund Processing Time

Approved refunds are generally processed within 5-10 business days.

SHIPPING s RETURN POLICY

Effective Date:

Shipping Policy

Processing Time

Orders are typically processed within 1-3 business days after payment confirmation.

Delivery Time

Delivery estimates:

- Standard Shipping: 3-7 Business Days
- Expedited Shipping: 1-3 Business Days

Delivery times may vary due to carrier delays or product availability.

Shipping Restrictions

Certain products may be restricted by carrier, manufacturer, or destination requirements.

Return Policy

Return Window

Returns must be requested within 30 days of delivery.

Return Requirements

Returned products must:

- Be in original condition
- Include original packaging
- Include accessories and manuals

- Have an approved Return Merchandise Authorization (RMA)

Non-Returnable Items

- Activated SIM cards
- Opened software
- Digital products
- Custom orders
- Clearance items

Return Shipping

Customers are responsible for return shipping costs unless the return is due to:

- Company error
- Defective product
- Incorrect shipment

Inspection

All returns are inspected before refunds are issued.

Refunds may be reduced if products are damaged, altered, or missing components.